



YOUR FLIGHT DATE

DATE

TIME

MEETING POINT

GOOD TO KNOW BEFORE YOU GO

Dear fellow passenger,

To ensure you are as well prepared as possible for your flying experience, you will find all the information about your tandem flight here.
Please take a moment to read through this carefully. Should you have any further questions, we are happy to assist you personally. We look forward to seeing you!



REQUIREMENTS

BODY WEIGHT

20 kg to 100 kg (including clothing)
By individual agreement
(particularly fit) up to 120 kg

AGE

4–100 years old
Children with the consent
of a parent or guardian

FITNESS

4–100 years
20 quick jogging steps
on a downhill slope.
Sure-footedness

FEAR OF HEIGHTS

Years of experience have shown that paragliding is generally not a problem for people who are afraid of heights, since there is no sense of being close to the ground. We can wholeheartedly recommend this wonderful experience to everyone.



BOOKING

HOW & WHEN TO BOOK

In person at the Vogelfrei office, by phone or WhatsApp, email, or online booking enquiry. The earlier, the better.
Spontaneous bookings are often possible even on the day of the flight. We recommend that groups book their tandem flight at least 1–2 weeks before the desired date.
We recommend that holidaymakers schedule their flight at the start of their stay (to allow for bad weather).

WEATHER CONFIRMATION THE DAY BEFORE

Depending on the flying conditions, we will confirm your paragliding appointment the day before, or arrange an alternative date.

BOOKING CONFIRMATION

Immediately after a binding appointment has been made, including an information sheet with all the important answers to your questions.

PAYMENT

Either by voucher or in cash to the pilot after the tandem flight. We only charge for the service provided. Vouchers of a higher value will be offset against goods.



CANCELLATION

BY THE PASSENGER

You may cancel free of charge up to 24 hours before the booked paragliding flight. Passenger delays of more than 30 minutes after the agreed flight time are considered a missed appointment. If a tandem flight voucher is available, it will then be deemed invalid. If no tandem flight voucher is available, the full cost of the tandem flight will be charged. To cover the risk that you may unexpectedly be unable to take the flight,

BY VOGELFREI

No fees will be charged in the event of a weather-related cancellation by vogelfrei. Upon request, we will work with you to find a suitable alternative date.



EQUIPMENT

CLOTHING

Warm, windproof jacket, long trousers. If required, a windproof paragliding jumpsuit is provided free of charge (XS–XXL). In winter, ski clothing is the right choice.

BOOTS

Sturdy hiking boots that come up above the ankle. Free hire boots (sizes EU 35–48) are available. Please state your shoe size when booking.

SUNGLASSES

We recommend wearing prescription glasses, sunglasses or ski goggles for protection againd.

FLIGHT EQUIPMENT

Provided by us: certified tandem paraglider, harness with mandatory back protector, legally required reserve parachute, adjustable helmet.

GLOVES

We generally recommend gloves in all seasons.



SAFETY

LICENSED PILOTS

All our tandem pilots hold the legally required passenger flight licence. In addition, many of our pilots hold a flight instructor's licence, work as tandem instructors and are world-class competitors.

TESTED EQUIPMENT

We use only up-to-date, approved equipment. The paraglider is inspected for its condition at legally prescribed intervals by independent inspection bodies (such as TÜV). Parachutes are packed regularly.

INSURANCE

All vogelfrei Team pilots hold the required passenger liability insurance.

SAFE FLYING WEATHER

We only fly in safe flying conditions.
'Hiking weather' can be very different from good flying weather.



WEATHER

FLIGHT CONDITIONS

We fly exclusively in safe flying weather. This can differ significantly from weather suitable for walking. The *vogelfrei* team plans daily operations based on specialized aviation weather forecasts (e.g., high-altitude winds), current data, and extensive experience in aviation meteorology.

WEATHER CONFIRMATION THE DAY BEFORE

On the day before your planned tandem flight (by 6 pm at the latest), we will confirm your booking by phone, WhatsApp or text message, or cancel/reschedule it if necessary, depending on the flying weather. Please ensure you can be reached on the mobile number you provided.

WEATHER ON THE DAY OF THE FLIGHT

On the day of the flight, your pilot will decide whether to go ahead with your tandem flight. We ask for your understanding that, in rare cases, cancellations may occur on the day for safety reasons. No charges will apply in the event of cancellations by vogelfrei.



MOUNTAIN RAILWAY

MOUNTAIN RAILWAY TICKET

The mountain railway ticket is not included in the flight price, except for Premium flights. To ensure everything runs smoothly, your pilot will organise the purchase of your ticket with you. If you have the "Bergbahn UNLIMITED" offer from your accommodation, please bring this ticket with you.

ACCOMPANYING PERSONS

We generally recommend that spectators watch the flight from the landing site. Anyone wishing to witness the take-off should expect longer waiting times at the mountain railway, which only the pilot and their passenger can bypass. This means that accompanying persons should queue at the Nebelhornbahn earlier (up to 1 hour during peak season).



MEETING POINT

NEBELHORN / OBERSTDORF

vogelfrei office/shop in Oberstdorf, Oststr. 29 a, 87561 Oberstdorf
No parking available directly at the shop!
Large car parks within walking distance (10 mins):
- Valley station car park, Nebelhornstr. 67, 87561 Oberstdorf
- Oybele car park (right by the landing site), Am Faltenbach 4, 87561 Oberstdorf
By prior arrangement, you can also meet your pilot directly at the launch site.

HÖRNERBAHN / BOLSTERLANG

Hörnerbahn valley station,
Hörnerstr. 12-16, 87538 Bolsterlang.
Large car park right here.

TOILETS

No public toilets in the vogelfrei office/shop.
Available at the valley and mountain stations.



PROCEDURE

PROCEDURE FOR A TANDEM FLIGHT

Once we've confirmed the weather the day before your booked paragliding date, we're good to go. To ensure everything runs smoothly on the day of the flight, please read through our information sheet in advance and arrive well prepared and on time.
Check-in: Our ground crew will welcome you. We'll check your outfit and provide you with the necessary equipment if needed (rental boots, jumpsuit). Time to get to know your tandem pilot. During the shared journey up the mountain, the pilot will discuss all possible options for your flight (video, photo, thermal service) with you and answer any remaining questions. At the launch site, you'll prepare the equipment. The harness and helmet will be adjusted to fit you. After the launch briefing, a quick test run and a final launch check, we're finally off. A few quick steps, the paraglider fills with air and we're gently lifting off the ground. By now, any tension has faded and it's time to enjoy the ride. You're sitting safely and comfortably in the harness and can chat with your pilot at any time. The flight route is tailored to your personal preferences and the current conditions. The landing is gentle, either sitting in the harness or taking a few steps on your feet. Together, we head back to the office (Nebelhorn). Here, you can purchase photos and videos if you wish, and payment is made directly to your pilot. In the vogelfrei shop, high-quality and cool items await you to remind you of your tandem flight back home. We look forward to seeing you again!

TIMETABLE

1.5 hours from welcome to farewell
Cross Country flights approx. 2.5 hours
Paragliding is an outdoor sport, so delays can always occur.



SPECTATORS

WATCHING A TANDEM FLIGHT

We recommend that spectators wait at the Oybele landing site (for Nebelhorn flights). There, you can watch most of the tandem flight and be right there for your landing. Tip: Bring your own binoculars or try out our free LEICA binoculars. Important: If you want to watch the take-off in the Nebelhorn flying area, you should expect queues at the cable car depending on the season and time of day, so make sure to head up to the launch site a little earlier. There's usually very little time to watch the paraglider take-off and landing on site.

IDENTIFICATION

To ensure your companion can easily spot you in the air, scan the QR code here to get an overview of all the pilots' paraglider designs.





OUTDOOR SPORTS

FLIGHT DURATION

The flight duration stated for our tandem flights is realistic and fair. Paragliding is an outdoor sport, so in rare cases this may vary. Requested manoeuvres will also shorten the flight duration. We allow plenty of time for every tandem flight. Nevertheless, delays may occur (weather, mountain railway). If your pilot is delayed (by more than 15 minutes), you will be informed by phone or text message. Please therefore keep your mobile phone switched on.

WAITING TIMES

We allow plenty of time for every tandem flight. However, delays may occur (weather, mountain railway). If your pilot is delayed (by more than 15 minutes), you will be informed by phone or text message. Please therefore keep your mobile phone switched on.

LAST-MINUTE CANCELLATIONS

On the day of the flight, your pilot decides whether to go ahead with your tandem flight. Even immediately before take-off, the pilot may cancel the flight for safety reasons in the event of rapid weather changes, even if this causes you inconvenience. We have been flying accident-free for many years by adhering to this principle. We only charge the flight price if your tandem flight has taken place. You are responsible for any costs incurred for mountain transport and travel.



VOUCHER

VALIDITY

Your voucher is valid for the statutory period of three years. This period runs from the end of the year in which the purchase was made. The exact expiry date is stated directly on the voucher. During this time, our team offers an average of approximately 8.000 available flight dates. Extension or refund after expiry is not possible.

EXTENSIBILITY

Every voucher for a tandem flight can be upgraded. You have the option to book various additional services, such as our popular photo and/or film service, on site.



OPENING HOURS

FLIGHT OPERATIONS

We fly daily in suitable weather conditions, all year round, including Sundays and public holidays. Exceptions are the maintenance periods for the mountain railways from early November to mid-December. You can find the latest information on our contact page.

OFFICE/SHOP OPENING HOURS

Daily, including Sundays and public holidays, all year round
December – March 10.30 am – 5.00 pm
April – May 10.00 am – 5.00 pm
June – September 8.00 am – 7.00 pm
October 9.00 am – 5.00 pm
November 9.30 am – 5.00 pm (please note company holidays)



GETTING HERE / PARKING



GENERAL TERMS AND CONDITIONS

GENERAL

The vogelfrei website is operated by vogelfrei Tandemfliegen mit Profis OHG, Am First 17, 87561 Oberstdorf (hereinafter "vogelfrei"). These General Terms and Conditions apply to all offers, bookings/purchases and the further use of the website and its products and services, as well as to brokerage activities. vogelfrei offers vouchers (hereinafter also referred to as "flight tickets") via the internet and other sales channels. On the vogelfrei website, vogelfrei presents tandem paragliding flights from various launch sites and flying hills. The partner companies and pilots commissioned to carry out these flights are also listed here. vogelfrei's services are limited to the sale of vouchers and the arrangement of tandem paragliding flights. The prices quoted by vogelfrei include the applicable statutory VAT.

FLIGHT TICKET

A flight ticket entitles you or a person of your choice, upon full payment and within the validity period, to book a tandem paragliding flight for one person, regardless of the current price of the flight. For two or more people, the corresponding number of vouchers must be purchased and redeemed. Alternatively, a value voucher may be issued. A value voucher entitles the holder to select a specific tandem flight from the range offered on the vogelfrei website. Voucher vouchers are available in various price categories. Should the price of the selected tandem flight be lower than the value of the voucher, the purchaser will be refunded the difference in cash. If the price of the selected tandem flight is higher, the difference must be paid.

TERMS OF PAYMENT, LATE PAYMENT, DELIVERY, RETENTION OF TITLE

Payment of the purchase price of a voucher, including any applicable postage and/or packaging costs, is made on account and must be settled within the payment period stated on the invoice. Should the full purchase price not be settled within the payment period, you will receive a payment reminder/demand for payment from vogelfrei. This payment reminder/demand for payment constitutes default. From this point onwards, you shall be liable for statutory default interest and any damages arising from the default. Unless a demand for payment is issued, the statutory claims regarding the consequences of late payment shall apply. Delivery shall be made to the person and address specified by you. Our delivery times are usually between 2–4 working days and are extended in the event of strikes or force majeure, for the duration of the delay. Without prejudice to any statutory rights you may have, we ask you to check the flight ticket for accuracy upon receipt and to notify vogelfrei immediately of any inaccuracies or discrepancies.

VALIDITY PERIOD / TRANSFERABILITY

Flight tickets issued on or before 28 February 2025 are valid for two years from the date of issue stated on the flight ticket. The flight ticket may be redeemed during this period of validity. After the two-year period has expired, it is possible to extend the flight ticket until the end of the following year for a fee of € 39,-. After that, these flight tickets will no longer be extended. Flight tickets issued on or after 1 March 2025 are multi-purpose vouchers and can be redeemed within the statutory limitation period of three years. This redemption period begins at the end of the calendar year in which the voucher was purchased. The period of validity is stated on the voucher. Expired vouchers will not be extended or replaced. In the case of sponsorship or discount campaigns, the validity period may differ from this. The flight tickets are transferable. When transferring a flight ticket, reference must be made to the provisions of these Terms and Conditions. In particular, it must be ensured that the person taking the tandem flight meets the requirements for participation. A refund of the purchase price is excluded in the event of failure to meet the minimum requirements.

CHANGES TO SERVICES

Should minor changes or deviations from the description on the vogelfrei website become necessary for individual products, these will only be made insofar as they do not significantly impair the overall nature of the purchased product. Minor deviations must be accepted by the purchaser.

CANCELLATION POLICY FOR THE PURCHASE OF FLIGHT TICKETS

You have the right to withdraw from the purchase contract with vogelfrei within 14 days without giving any reason. The withdrawal period is 14 days from the day on which you, or a third party designated by you (other than the carrier), took possession of the goods. To exercise your right of withdrawal, you must inform us of your decision to withdraw from this contract by means of a clear statement (e.g. a letter sent by post or an email). To meet the withdrawal deadline, it is sufficient for you to send your notification of exercising your right of withdrawal before the withdrawal period expires.

CONSEQUENCES OF WITHDRAWAL

If you withdraw from this contract, we shall reimburse you for all payments we have received from you, excluding any costs incurred for postage, packaging and handling fees, without delay and at the latest within fourteen days of the day on which we receive notification of your withdrawal. We will use the same means of payment for this refund as you used for the original transaction, unless expressly agreed otherwise with you; in no event will you be charged any fees in connection with this refund. We may withhold the refund until we have received the goods back. The customer's bank account details are required for the refund. You must return or hand over the goods to us without delay and in any event no later than fourteen days from the day on which you inform us of the withdrawal from this contract. The deadline is met if you dispatch the goods before the expiry of the fourteen-day period. You shall bear the direct costs of returning the goods. The right of withdrawal does not apply if the voucher has already been redeemed.

DATES AND EXECUTION

vogelfrei undertakes to refer the person named in the registration or on the flight ticket to a partner company (hereinafter "Pilot"), which will carry out the tandem flight independently. The necessary flight equipment is provided by the pilot conducting the flight. By submitting a registration/order and/or settling the invoice amount and/or verbally placing a transport order, the sender accepts the General Terms and Conditions of vogelfrei as well as the General Terms and Conditions and Conditions of Carriage of the pilots. The latter can be viewed at <https://www.vogelfrei.de/agb>.

LIABILITY

vogelfrei is not liable for the proper performance of the tandem flight arranged by vogelfrei. vogelfrei is solely liable for the proper arrangement of the tandem flight and for the proper flow of information between the parties involved. The partner company arranged by vogelfrei is solely liable for the proper performance of the tandem flight arranged by vogelfrei. Their terms and conditions can be found on the vogelfrei website via the following link: <https://www.vogelfrei.de/agb>

DATA PROTECTION

We naturally process personal data required to establish or amend a contractual relationship with the customer and/or the voucher holder, including the terms of the agreement, as well as personal data for the provision, delivery and promotion of our services, only in accordance with applicable legal provisions or where the customer has given separate consent. Further information is contained in our privacy policy, which is available under the 'Privacy Policy' menu item on the website.

CHANGES TO THE TERMS AND CONDITIONS

vogelfrei reserves the right to amend and/or supplement the General Terms and Conditions in the future. The General Terms and Conditions available on the vogelfrei website at the time of conclusion of the contract

FINAL PROVISIONS

The purchaser/passenger consents to the storage, processing and use of the personal data transmitted to vogelfrei via the order for the purpose of fulfilling the order. Should individual provisions of the General Terms and Conditions be invalid, the validity of all other provisions shall remain unaffected. Such provisions shall be replaced by an appropriate provision that most closely corresponds to the invalid provisions. The place of jurisdiction and place of performance for all obligations is Oberstdorf.

As of May 2026