



## Important Information Regarding Your Tandem Paragliding Flight

Dear vogelfrei passenger,

Below you'll find some important information, regarding your tandem paragliding flight with us.

If you have any further questions, we'll be happy to assist you personally. We look forward to flying with you!

### Your requirements

A tandem paragliding flight can be enjoyed by anyone less than 100 kg (220 lbs), of any age, and requires no prior experience. In certain cases and with ideal weather conditions, the maximum weight can vary by +10 kg (22 lbs). If you have any health complaints, please check with your doctor before booking your flight, and be sure to advise your pilot of these conditions before your flight. There is no minimum age for children, although they should weigh at least 25 kg (55 lbs). Minors should be accompanied by an adult, and need a written declaration of consent from the parents or guardians. We will provide a contract, which must be signed before the flight. If the child's legal guardians cannot be in attendance on the day of the flight, this contract of carriage can be downloaded from our website ([www.vogelfrei.de](http://www.vogelfrei.de)), printed and must be signed.

### Equipment and clothing

We can provide you with all the equipment you will need for your flight, including a windproof overall, gloves, hiking boots and a helmet. Please dress appropriately for the season: in summer, jeans or other long trousers, a sweater or fleece and sunglasses; in winter your own ski trousers and jacket, gloves and goggles are recommended. You can also bring your own ski helmet if you wish.

Important: Your shoes must be above your ankle and stable (solid trekking or hiking boots). Sneakers or similar shoes are not suitable. If you do not own appropriate footwear, we can provide you with hiking boots, size EUR 5-12.

### Winter flights

Winter is also an incredible season to fly. From mid-December onwards we can take advantage of its benefits e.g. prepared take-off sites, typically stable weather conditions and beautiful views of the snowy alps. The clothes you normally wear in winter to a mountain (i.e. warm ski clothes, and sunglasses or goggles) are also perfect for your flight. We will provide you with a windproof overall, gloves and a helmet, if you don't have your own.

### Appointments and confirmation

Please make your flight reservation either by phone or e-mail. Especially during weekends or holiday seasons, early booking is essential to avoid disappointment. We recommend booking your flight 2-3 weeks in advance. For your reservation we will require your full name, mobile phone number, body weight, shoe size and, if you have a gift certificate or voucher, the ticket number/code. On the day before your scheduled flight, your reservation will be confirmed or cancelled, depending on the weather conditions, via telephone or via Whatsapp. Please be reachable under the mobile number you provided at the time of your booking. You can reach us by phone daily from 9:00am - 5:00pm at the following numbers:



+49 151 127 66 111

or



+49 8322 9872280

We require 24 hours cancellation notice, via email or SMS only. If you cancel with more than 24 hours notice, from the meeting time for your flight, you will not incur any costs. If you cancel within 24 hours of the meeting time for your flight, the full fare will be charged by the pilot. The cancellation must be made by e-mail to [info@vogelfrei.de](mailto:info@vogelfrei.de) or SMS to +49 151 127 66 111 only. In the event of non-compliance with fixed deadlines and cancellations, less than 24 hours before the flight date/time, the full fare will be charged by the pilot. If you are more than 30 minutes late for your flight, this is a breach of your agreement and the full fare will be charged by the pilot.

### Photo Service and HD Video Service

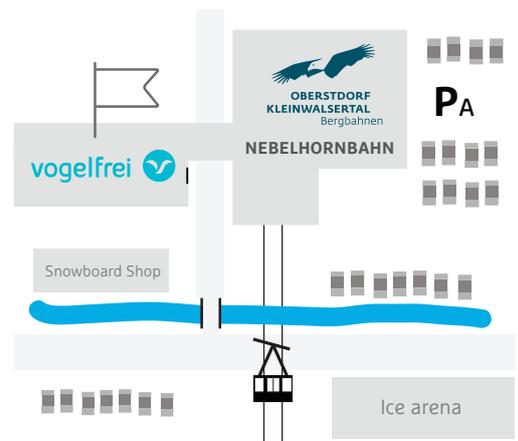
During your flight your pilot will be able to provide you with photo and/or video service. You can simply relax and enjoy your flight, knowing it is being professionally documented for you. With a special camera, your pilot will take pictures of the most beautiful moments from your flight. Just let your pilot know if you want this additional service, before you take off. After landing you will receive our vogelfrei media card with all your pictures (minimum of 20) to take away with you. This service costs 29 Euros. Would you like to re-live your flight at home, or share it with your friends and family? We can record your entire flight, from take-off to landing with a special on-board HD video camera. The camera position provides impressive views from the your perspective. You will receive your HD movie after the flight, on a high-quality Vogelfrei SD-Card. This service costs 49 Euros.

### Meeting point

When flying at the Nebelhorn, you and your pilot will meet at the vogelfrei office at the station of the Nebelhornbahn. Please be there 15 minutes before your flight booking. As you won't be able to take any bulky or heavy personal items with you on your flight, you can leave your bags or luggage in our office. You can also pick up your boots, if you require rental boots, in our office. We do not assume liability for your left luggage, so if you need guaranteed security for your personal items, we can direct you to paid lockers directly next door in the Nebelhornbahn station. Please be reachable on the day of your flight under the mobile phone you provided us with, at the time of your booking. Your whole flight experience will take about 1,5 hrs.

Please note: During high season and holidays, there are often long queues, resulting in 1 hour or longer wait times, to go up in the gondola at the Nebelhorn. If you have booked a flight with us, you and your pilot will be able to go to the front of the line. Unfortunately this offer is not valid for friends or family accompanying you. We recommend accompanying persons simply walk 5 minutes over to the landing field (Oybele Festhalle, approx. 150 m to the south of the gondola) in order to watch your landing and receive you there after your flight. **Parking information for your GPS/Nav device:**

**Parking A Nebelhornbahn:** Nebelhornstr. 67 87561 Oberstdorf, Germany  
**Parking B landing field:** Am Faltenbach 4 87561 Oberstdorf, Germany



The meeting point for our other flying areas, Hörnerbahn and Mittag, are typically the landing areas of those mountains. You can download a PDF for more information from our website ([vogelfrei.de](http://vogelfrei.de)) and our staff will also advise you of your meeting point at the time of your booking.

### Safety first

All vogelfrei pilots are highly professional, experienced and safety-conscious. They all have the licenses and insurance required. They also fly with current-standard equipment. Since our sport is very weather dependent, we reserve the right to cancel bookings at any time or switch bookings to another more suitable flying area. We reserve the right at any time to refuse to carry passengers if we, or the pilot, feel their are not suitable for flight (e.g. physical restriction or inebriated). In accordance with this principle, we have maintained a sterling safety record for many years and have been able to provide safe flights to many thousands of happy passengers!

**The vogelfrei team is looking forward to sharing the joy of flight with you and welcoming you into the air with us soon!**